

**FRIENDS OF HORSPATH**

**ANNUAL GENERAL MEETING**

**Wednesday 18<sup>th</sup> November 2020 at 2.30 pm  
Via Zoom**

**HORSPATH POST OFFICE REPORT**

The total number of customers from September 2019 to August 2020 was 879. Obviously, the coronavirus pandemic has had a dramatic effect on Horspath Post Office, as it has on every part of our lives.

The Post Office closed for eleven weeks during which there were two Bank Holidays. We opened again on 12<sup>th</sup> June 2020 following lockdown. So the lockdown took nine weeks of Post Office custom.

The footfall, month by month, was as follows:-

September 2019	104	April 2020	Closed
October 2019	104	May 2020	Closed
November 2019	132	June 2020 (3 weeks)	39
December 2019	124	July 2020	66
January 2020	113	August 2020	49
February 2020	81		
March 2020 (3 weeks)	67		

The average monthly footfall before lockdown was 104, and since lockdown 51.

The downturn in customers is to be expected and is not a threat to the service we provide. The Post Office will still be here throughout this current lockdown. Who knows how the next year will progress.

The new hours are 9.30 am to 12.30 pm.

Judith L Kent,  
Horspath Sub-Assistant Post Mistress

4<sup>th</sup> November 2020